



Repair Return Form

Before returning the equipment, first please contact our service department and get an authorization number (RA number).

Tel (USA and Canada): (800) 361-3651, ext. 173

Tel (Overseas): +1 514-489-8251, ext. 173

E-mail: service@thoughttechnology.com

Then fill in the return form (the form can be found on the next page). You must provide a detailed description of the problem you are experiencing, and your telephone/fax number and e-mail.

The unit(s) must be sent **postage prepaid** and **insured**, with proof of purchase to one of the addresses on the following page.

All customs and duties charges will be billed to the customer if incurred by sending the unit to the **wrong** address.

In the USA, ship insured to:

Thought Technology Ltd.
Cimetra LLC
8396 State Route 9
West Chazy, New York
12992 USA

In Canada, ship insured to:

Thought Technology Ltd.
5250 Ferrier St., Suite 812,
Montreal, QC, H4P 1L3

For **overseas**:

Package must be marked with “**Broker: Livingston International – 133461**”. Ship insured to:

Thought Technology Ltd.
5250 Ferrier St., Suite 812
Montreal, QC, H4P 1L3
Canada

MAR1277-00



Repair return form

Be sure to call for authorization before returning any equipment! Copy and complete this form and include it with the unit(s).

Include a copy of original invoice and return to the address in the *Returning equipment* section.

Name:

Company:

Address:

Telephone Number:

Fax Number:

Date Purchased:

From:

Model Name:

Serial Number:

Problem:

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